

Installation & Operations Manual

Aunt Flow Tampon & Pad Dispenser: MODEL R Aunt Flow® Menstrual Products

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Product Overview

Dispenser Size (excludes bezel)

Height: 26 inches

Width: 14 inches

Depth: 6 inches

Dispenser Weight (excludes bezel)

Empty : 22 lbs

Fully Loaded : 24 lbs

Package

Height: 31 inches

Width: 19 inches

Depth: 9 inches

Capacity + Product

Aunt Flow® Menstrual
Pad Cartridges - 50 pads

Aunt Flow® Menstrual
Applicator Tampons -
50 tubed tampons

Locking

Key Lock



Our dispensers are
only compatible with
Aunt Flow® products

Legal Information

The dos and don'ts of dispensers



The dispenser roller inside the cabinet may create a pinch point. To avoid injury, do not insert fingers upwards into the dispenser cabinet at the opening where the product is dispensed. If the product is not dispensed, contact hello@goauntflow.com.

When operating the dispenser, always press on the center of the dispenser button and never allow your finger to slip into the space between the depressed button and the cabinet.

The dispenser must be installed properly on a solid surface or structurally adequate wall using appropriate mounting hardware. Aunt Flow recommends that the dispenser be installed by a qualified, professional contractor.

Only use the dispenser as designed and intended, reloading with only Aunt Flow® Tampons and Pads.

Properly maintain the dispenser at all times.



Never hang or pull on the dispenser. The dispenser is not designed to support additional weight.

The dispenser's internal parts present pinch points that could cause finger or hand injuries unless avoided. Do not open the dispenser cabinet unless you have read and fully understand these instructions. To avoid injury, do not cause the internal gears or arms to operate or move while fingers or hands are near the moving parts.

Do not attempt to repair the dispenser. If the dispenser fails to work properly, contact hello@goauntflow.com.

Do not subject the dispenser to misuse, abnormal use, or abuse.

Do not modify or alter the dispenser in any way.

Do not expose the dispenser to abnormal heat, water, or other environmental conditions.

Installation Guide

How to install the Model R

1. Inspect packaging.

Report any damage to Aunt Flow and the shipping company.

2. Unpack unit from packaging.

Inspect dispenser and record and report any damage to Aunt Flow.

Included in the package are:

- a) Dispenser with locking key
- b) Installation Operations Manual
- c) Installation Kit with hardware

3. Determine location.

Locate on the wall where the dispenser will be mounted ensuring there is adequate clearance space.

ADA Guidelines

Access to the dispenser should be 40" to 48" above the floor to allow forward and side reach by anyone in a wheelchair. The dispenser can be operated by using only one hand by pushing in the push button. There is no need for tight grasping, pinching, or twisting of the wrist.

4. Prepare the opening in the wall.

If there is currently no dispenser installed, or an opening cut in the wall where a previous dispenser was installed, proceed to Step (a) **New Installations**. If you are replacing a currently installed dispenser, proceed to Step (b) **Replacing a Dispenser**.

a) New Installations:

- 1) Using a stud finder, locate the studs. The hole in the wall for the dispenser should be cut in between the studs. **See Step 6. a.) and Image 3 below for information on how you will attach the bezel to the studs to determine where you should cut the hole in relation to the studs.**
- 2) Cut the opening into the wall (14-1/4" wide x 26-1/2" high) as shown below in Image 1.





Image 1

b) Replacing a Dispenser:

1) ASI Model 0464

- The current hole in the wall should be 12.5" wide x 26.5" high.
- Measure the hole to determine if it meets the above dimensions.
- If the hole is the above dimensions, the width must be increased by an additional 1-3/4".
- Select 1 side to increase the width where there is no interference with existing walls studs.
- There is no modification required for the height.
- Proceed to next steps in installing the bezel and dispenser.

2) ASI Model 04684

- The current hole in the wall should be 16" wide x 26" high.
- Measure the hole to determine if it meets the above dimensions.
- If the hole is the above dimensions, the width must be decreased by 1-3/4". The bezel will not cover up this extra gap so the dry wall must be repaired.
- There is no modification required for the height.
- Proceed to next steps in installing the bezel and dispenser.

3) Bobrick Series B-37063 & B-3706

- The current hole in the wall should be 12.5" wide x 26.375" high.
- Measure the hole to determine if it meets the above dimensions.
- If the hole is the above dimensions, the width must be increased by an additional 1-3/4".
- Select 1 side to increase the width where there is no interference with existing walls studs.
- There is not modification required for the height.
- Proceed to next steps in installing the bezel and dispenser.

5. Install the bezel into the wall.

- a) Insert the bezel into the wall as shown below in Image 2.



Image 2

6. Secure the bezel to the wall.

- a) Using the flat head lag screws with shoulder provided (M4.8x38mm), secure the bezel to wood studs in the wall, Image 3 below. If there are metal studs in the wall, use the flat head self-tapping screws provided (M4.8x38mm).

- b) There are 2 attachment points on the left side and 2 attachment points on the right side. No horizontal stud on the top or the bottom is needed as bezel is attached on sides only.
- c) A shim or additional support may be needed if there is a gap larger than 1/2" between the bezel and wall stud. Do not over tighten the mounting hardware if there is a gap as it may deflect the front surface of the bezel away from the wall.
- d) Ensure the flat head screw are flush with the counter sunk holes so the dispenser may slide into the dispenser in the next step.
- e) The dispenser is now ready to be installed into the bezel!

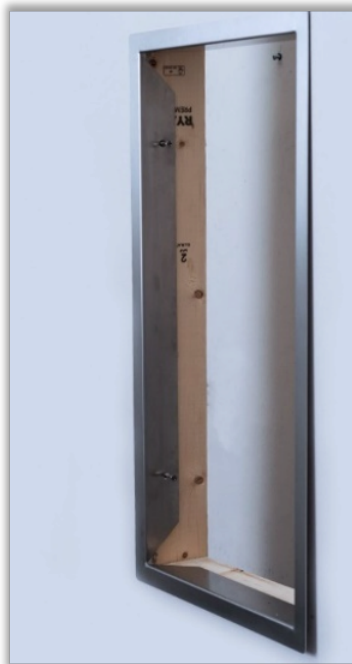


Image 3

7. Install the dispenser.

- a) Open the front cover, by rotating the lock with the key.
- b) Remove the lower panel by unscrewing the 2 screws in the top flange.
- c) Retain for later use when the panel needs to be reassembled.

- d) The panel is secured at the bottom with 2 standoffs and keyhole slots, see Image 4.



Image 4

- e) The panel is slid up and off to remove it from the back cabinet.
- f) Retain lower panel to be reinserted after the dispenser is mounted, see Image 5.



Image 5

- g) Lift the dispenser and slide it into the opening in the bezel, see Image 6.



Image 6

- h) Secure the dispenser to the bezel by using the truss head screws (M4.2x13mm) provided into the 2 holes at the bottom of the dispenser after the lower panel was removed. The holes in the dispenser should line up with the holes in the bezel. See Image 7.

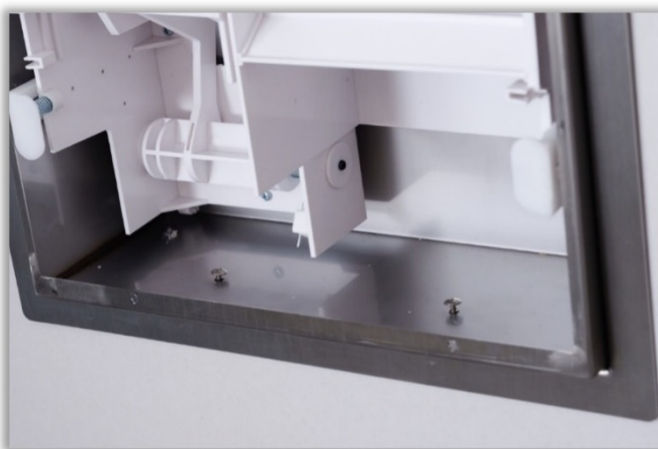


Image 7

- i) Secure the dispenser to the bezel by using the truss head screws (M4.2x13mm) provided with the 2 holes at the top of the dispenser. The holes in the dispenser should line up with the holes in the bezel. See Image 8.



Image 8

- j) Reinstall the lower panel by engaging the standoff into the top of the key hole slot and sliding down.
- k) Reinstall the screws removed previously into the top flange of the lower panel to secure to the dispenser, see Image 9.



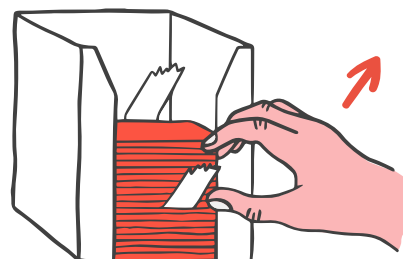
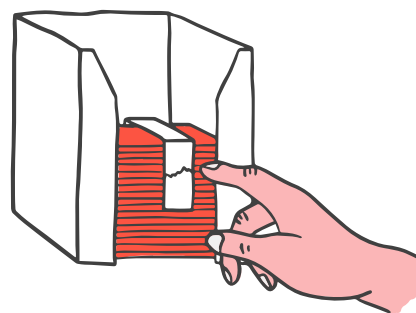
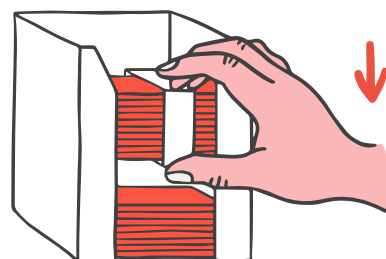
Image 9

- 8. Close and lock.**
Close the front cover and lock the dispenser using the key.
- 9. Test buttons.**
Activate both buttons and ensure they fully return and are easy to depress.
- 10. Clean.**
Wipe clean the front of the dispenser with the wipes provided to clean off any fingerprint marks.
- 11. Celebrate!**
The dispenser is now ready to be loaded with Aunt Flow® Menstrual Applicator Tampons and Banded Pad Cartridges.

Filling + Refilling Aunt Flow® Menstrual Pad Cartridges

How stock the Model R with Aunt Flow® Menstrual Pad Cartridges

1. Open the front cover by using the key provided to unlock.
2. Rotate cover to the left to the full open position.
3. Aunt Flow® Menstrual Pad Cartridges are loaded on the left side of the dispenser (50 pads per column).
 - a) The Aunt Flow® Menstrual Pad Cartridges are shipped in a bundle of 10 units with a banding strip securing the bundle.
4. With the banding strip still attached, slide the entire bundle into the feeder. **Ensure the Pad envelope opening is faced toward top and Pad logo is located near front.**
5. Guide the Aunt Flow® Menstrual Pad Cartridge down the feeder.
6. With your fingers, tear away the front piece of the banding strip from the bottom and pull it away so the pads are freely allowed to slide through the feeder. Do not pull the banding strip away from the top, see illustration to right.
7. Continue loading Aunt Flow® Menstrual Pad Cartridges until the feeder is full and the pads are stacked evenly.
8. Test the dispenser by pushing the left button to ensure that product is dispensed, and the button returns to the original position.
9. Close the front cover and lock the dispenser using the key.
10. Wipe down the front of the dispenser to clean off any fingerprint marks.



Filling + Refilling

Aunt Flow® Menstrual Tampon Cartridges

How stock the Model R with Aunt Flow® Menstrual Tampon Cartridges

1. With the front cover open, grab a handful of 4-6 tampons at a time.
2. Aunt Flow® Menstrual tampon tubes are loaded on the right side of the dispenser (50 pads per column).
3. Carefully drop each handful directly to the bottom of the feeder, ensuring tampons lay flat. Continue to load until there are 50 tampon tubes in the feeder. Do not overfill.
4. Test the dispenser by pushing the right button to ensure that product is dispensed, and the button returns to the original position. With each product dispensed, the stack of tubes should start to move downward. If after 4-5 product dispenses with no movement, there may be a void in the stack which needs to be shuffled before completing the dispenser refill process.
5. Close the front cover and lock the dispenser using the key.
6. Wipe down the front of the dispenser to clean off any fingerprint marks.

Have questions or need more product?

We are here for you!

Contact the Aunt Flow team at: hello@goauntflow.com | 562-320-8250

Order online at goauntflow.com

