

Installation & Operations Manual

MODEL E - Wall Mounted Dispenser

SKU: AF-DISP-ESTR-1 / AFL 03691



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Product Overview

Dispenser Size

Height: 26 inches
Width: 16.25 inches
Depth: 7 inches

Dispenser Weight

Empty : 11 lbs
Fully Loaded : 13 lbs

Package

Height: 28.5 inches
Width: 19 inches
Depth: 10.5 inches

Capacity + Product

Aunt Flow® Menstrual
Pad Cartridges - 50 pads

Aunt Flow® Menstrual
Applicator Tampons -
50 tubed tampons

Locking

Slide Latch
Optional Key Lock



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Our dispensers are
only compatible with
Aunt Flow® products

Legal Information

The dos and don'ts of dispensers

Do

The dispenser roller inside the cabinet may create a pinch point. To avoid injury, do not insert fingers upwards into the dispenser cabinet at the opening where the product is dispensed. If the product is not dispensed, contact hello@goauntflow.com.

When operating the dispenser, always press on the center of the dispenser button and never allow your finger to slip into the space between the depressed button and the cabinet.

The dispenser must be installed properly on a solid surface or structurally adequate wall using appropriate mounting hardware. Aunt Flow recommends that the dispenser be installed by a qualified, professional contractor.

Only use the dispenser as designed and intended, reloading with only Aunt Flow® Tampons and Pads.

Properly maintain the dispenser at all times.

Don't

Never hang or pull on the dispenser. The dispenser is not designed to support additional weight.

The dispenser's internal parts present pinch points that could cause finger or hand injuries unless avoided. Do not open the dispenser cabinet unless you have read and fully understand these instructions. To avoid injury, do not cause the internal gears or arms to operate or move while fingers or hands are near the moving parts.

Do not attempt to repair the dispenser. If the dispenser fails to work properly, contact hello@goauntflow.com.

Do not subject the dispenser to misuse, abnormal use, or abuse.

Do not modify or alter the dispenser in any way.

Do not expose the dispenser to abnormal heat, water, or other environmental conditions.



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Installation Guide

How to install the Model E

1. Inspect packaging.

Report any damage to Aunt Flow and the shipping company.

2. Unpack unit from packaging.

Inspect dispenser and record and report any damage to Aunt Flow.

Included in the package are:

- a) Dispenser with locking key
- b) Installation Operations Manual with mounting template
- c) Installation Kit with hardware

3. Determine location.

Locate on the wall where the dispenser will be mounted ensuring there is adequate clearance space.

ADA Guidelines

Access to the dispenser should be 40" to 48" above the floor to allow forward and side reach by anyone in a wheelchair. The dispenser can be operated by using only one hand by pushing in the push button. There is no need for tight grasping, pinching, or twisting of the wrist.

4. Unlock the cabinet and obtain the mounting template inside the dispenser. Retain keys for later use.

5. Using the mounting template, position the top hole 61" to 73" from the floor. This will position the access point (buttons) at the ADA required 40" to 48" above the floor. Ensure the mounting template is even and level with the floor.

6. Mark the location of the 3 mounting holes shown on the template into the wall. There is a 4th mounting hole located at the bottom of the dispenser - this will be installed after the first 3. Use the cabinet back to mark the hole on the wall and install similar to the other 3 screws.





7. Drill 4 holes at the marked mounting location using a 3/16" drill bit. If mounting to drywall, standard drill bits may be used. If mounting onto tile or cinder block wall, special drill bits may be required.
8. Determine which wall inserts are required, and collect from the provided hardware bag:
 - a) Drywall, Tile Wall: Use RED inserts (figure one)
 - b) Concrete, Cinder Block Wall: Use GREEN inserts (figure two)



Fig 1.



Fig 2.

9. Insert the 3 included mounting screws into the wall inserts and tighten until there is ½ inch space from the wall.



10. Unlock the slide latch at the top of the dispenser and open the cover.



11. With the cover open, mount the dispenser onto the wall locating all 3 screw heads through the key slots.
12. Tighten down all 3 screws, so the dispenser is secured to the wall.
13. Insert the 4th screw at the bottom and tighten down.
14. Close the cover by lining up the edges and gently applying pressure. Ensure the slide lock is engaged and securely retains the cover.
15. Lock the dispenser with the key provided.
16. Activate both buttons and ensure they fully return.
17. The dispenser is now ready to be loaded with Aunt Flow® Menstrual Applicator Tampons and Banded Pad Cartridges.



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Filling + Refilling with Aunt Flow® Applicator Tampons

How stock the Model E with Aunt Flow® Applicator Tampons

1. With the front cover open, grab a handful of 4-6 tampons at a time.
2. Carefully drop each handful directly to the bottom of the feeder, **ensuring tampons lay flat**. Continue to load until there are 50 tampon tubes in the feeder.



3. Test the dispenser by pushing the right button to ensure that the product is dispensed and the button returns to the original position.
4. Close the front cover and secure the slide latch. Using the key, rotate the lock (if needed).



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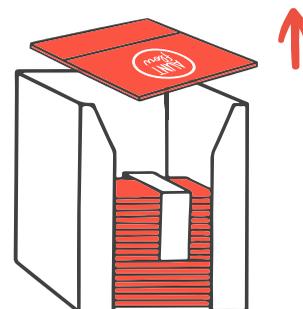
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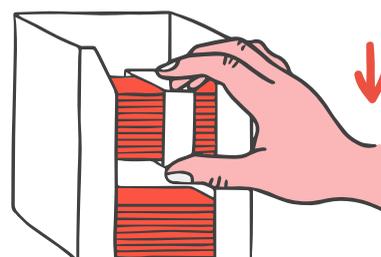
Filling + Refilling Aunt Flow® Menstrual Pad Cartridges

How stock the Model E with Aunt Flow® Menstrual Pad Cartridges

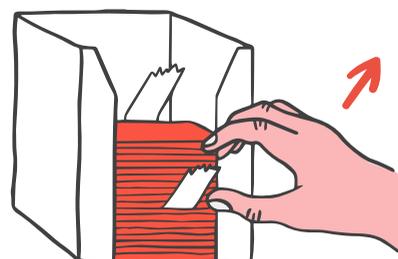
1. Unlock the front cover with the provided key. Slide the notch at the top to the right to disengage.
2. Slowly guide the front cover downwards.
3. Aunt Flow® Menstrual Pad Cartridges are loaded on the left side of the dispenser (50 pads per column).
 - a) The Aunt Flow® Menstrual Pad Cartridges are shipped in a bundle of 10 units with a banding strip securing the bundle.
4. With the banding strip still attached, slide the entire bundle into the column. **Ensure the Aunt Flow logo is facing up AND away.**
5. Guide the Aunt Flow® Menstrual Pad Cartridge down the hopper.
6. With your fingers, tear away the front piece of the banding strip from the **bottom** and pull it away, so the pads are freely allowed to slide.
7. Repeat steps 3-6 until the column is full.
8. Test the dispenser by pushing the left button to ensure that product is dispensed and the button returns to the original position. NOTE: You know the pad is loaded correctly if the pad dispenses with the “Changing the World one Cycle at a Time” design facing forward on the white shelf.
9. Unused, dispensed products may be placed back in the dispenser.
10. Close the front cover and secure the slide latch. Using the key, rotate the lock (if needed).



Step 4



Step 5



Step 6



Step 6



Have questions or need more product?

We are here for you!

Contact the Aunt Flow team at: hello@goauntflow.com | 562-320-8250

Order online at goauntflow.com